

March 17, 2020

Clean Scene has remained closely attentive to the evolving conditions caused by the global spread of the COVID-19 virus. While many businesses and industries are temporarily suspending and/or reducing operations, we remain open and operating to help with client disinfection and other urgent front-line service needs.

In order to protect our employees and customers, we have implemented the following safety precautions throughout our organization:

- Employees are working remotely where possible.
- Employees and technicians, who must come into our facilities or attend client locations are practicing physical distancing and following local municipal and provincial guidelines.
- Additional Eco-Logo disinfection supplies, best practices and adequate PPE have been supplied throughout our network of front-line service technicians.
- Those employees and technicians who have traveled internationally or who show any signs of illness have been required to self-quarantine.
- Non-essential travel has been eliminated.
- All customer daily and regular cleaning maintenance locations have been upgraded to include sanitizing and disinfection protocols since January 29<sup>th</sup>, 9 days after the WHO confirmed human to human transmission.
- All other PHAC (CDC) recommendations are being followed to ensure individual safety and to reduce the risk of inadvertent spread of COVID-19 of any kind.

We will continue to monitor all information that is available to us, provide updates and notifications of any changes in our operational status.

Please contact Customer Service or your account representative with any questions or concerns, or if disinfection services are required now or when the lockdown has ended.

Sincerely,



Lisa Millar  
Director, Finance



Robin Hamamy  
Director, Operations

